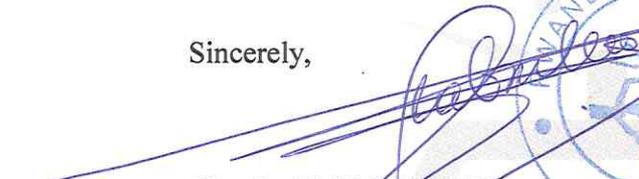**To:**

All interested bidders

Reference is made to the tender N° 027/NCB/G/2022-2023/RAC for upgrade of the existing VOIP communication switching system & recording;

Following the request for clarifications raised by some of prospective Bidders, Rwanda Airports Company would like to provide the following clarifications for your consideration.

N°	Clarification requested	Response
1	To be accurate in our UPS sizing, what backup time is required for the system since RAC also has generators	Please respect the backup time in the tender
2.	Tender item 10.4 references of modernization of SITTI products (03 reference). What does this clause mean	You must provide reference letters to support the fulfillment of requirement
3.	Page 56: The internal communication should be IP-based. All communication between external devices (including CWPs, recorders and IP radios) is IP based. As also analogue radios need to be supported, this internal communication of analogue radios will not be based on IP but analogue channels. Is this a reasonable assumption?	We meant here internal interconnection of the whole hardware which must IP-based.
	Page 61: Hotline (…) When selecting the in function list "Hotline" button the lines are indicated with a small "HOTLINE" label in the top. Select the button and the "HOT OUT" label should appear on the button. (…) The label "HOT IN" should appear on the button "ID caller position" in the called position and in the Call Queue Area". The MEP system doesn't change the label, but will indicate	No controllers need to know it as soon as possible

	status with colours. Can this be accepted?	
	Page 62: In the address book it is possible to define contacts and associate three numbers to each of them. Question: Every contact can only have a single number. However, it is possible to make three contacts with the same name and function reference (e.g. office, mobile, other) and each with a different phone number. Is this acceptable to satisfy this requirement?	YES
	Page 63: Close-All function. What is the purpose of this function? Should it stop all telephone calls at the CWP, or should it switch all radio states to the off-state, or should all roles be removed from the CWP?	If configured, a button in the GUI allows the Controller to close all active conversations/connections,
	HF Integration: • How many HF frequencies are in use?	HF Integration: • 03 frequencies • From VCS
	Recording: • How many radar screens will be recorded?	Recording • 06 radar screens

Sincerely,

Charles HABONIMANA
Managing Director